Behavioral Healthcare: Conquering the Workforce Challenges with Resilience and Empathy

National Association for Behavioral Healthcare
June 12, 2023
Washington DC
John Pallasch
Where we are...

My background
- My fault

The current crisis
- Shortage v. System Failure

Acknowledging the Sansdemic

A more accurate workforce measure
The Challenge

Know your need

Know your ask

Know your data

System Change
  • Service delivery
  • Leveraging technology
Adjust your model

Create your pipeline

Leverage your resources

Enlist your partners

Get Involved
The Opportunity (cont.)
## Consumer Credit Outstanding ¹

Seasonally adjusted. Billions of dollars except as noted.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021¹</th>
<th>2022²</th>
<th>2022³</th>
<th>2022⁴</th>
<th>Q1⁵</th>
<th>Q2⁵</th>
<th>Q3⁵</th>
<th>Q4⁵</th>
<th>Q1⁶</th>
<th>Jan⁶</th>
<th>Feb⁶</th>
<th>Mar⁶</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total percent change (annual rate)²</td>
<td>4.5</td>
<td>4.6</td>
<td>-0.3</td>
<td>5.9</td>
<td>8.0</td>
<td>8.2</td>
<td>8.2</td>
<td>7.3</td>
<td>7.4</td>
<td>5.4</td>
<td>5.9</td>
<td>3.7</td>
<td>6.6</td>
<td></td>
<td></td>
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<tr>
<td>Revolving</td>
<td>3.7</td>
<td>3.6</td>
<td>-11.2</td>
<td>6.9</td>
<td>15.4</td>
<td>16.8</td>
<td>14.2</td>
<td>13.2</td>
<td>14.1</td>
<td>12.3</td>
<td>13.6</td>
<td>5.7</td>
<td>17.3</td>
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<tr>
<td>Nonrevolving</td>
<td>4.8</td>
<td>5.0</td>
<td>3.5</td>
<td>5.6</td>
<td>5.7</td>
<td>5.6</td>
<td>6.2</td>
<td>5.4</td>
<td>5.3</td>
<td>3.1</td>
<td>3.3</td>
<td>3.1</td>
<td>3.0</td>
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<td></td>
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<td>Total flow (annual rate)²,³,⁴</td>
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<td>185.1</td>
<td>-12.0</td>
<td>245.9</td>
<td>355.0</td>
<td>365.1</td>
<td>388.8</td>
<td>336.9</td>
<td>349.1</td>
<td>259.6</td>
<td>280.3</td>
<td>180.3</td>
<td>318.2</td>
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<td>38.1</td>
<td>-122.1</td>
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<td>175.3</td>
<td>154.3</td>
<td>148.3</td>
<td>163.3</td>
<td>148.1</td>
<td>163.3</td>
<td>69.8</td>
<td>211.1</td>
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<td>110.1</td>
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<td>194.7</td>
<td>189.8</td>
<td>214.5</td>
<td>188.6</td>
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<td>111.5</td>
<td>117.0</td>
<td>110.8</td>
<td>107.0</td>
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<td>Total outstanding</td>
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<td>4,614.3</td>
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<td>4,765.8</td>
<td>4,850.7</td>
<td>4,809.1</td>
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<td>1,239.5</td>
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<td>3,611.1</td>
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</table>

¹ Data collected by the Federal Reserve Bank of New York.

² Includes changes in balances due to a change in the interest rate.

³ Does not adjust for seasonal variations.

⁴ Includes estimates for seasonal variations.

⁵ Annualized change.

⁶ Adjusted for seasonal variations.
Next steps

It’s all Local

Catch the Governor’s eye

Find your champion

Learn from others

Get Involved
Thank you

Questions

Answers

Follow-up

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